## MAKE A LOAN PAYMENT IN ONLINE BANKING



Did you know you can log into your online banking and make your loan payment using a debit card or your account at another institution?

- Debit Cards: \$4.95 Fee
- Account: Free

## HOW DO I BEGIN?

- 1. Log in to your It'sMyCU online banking at <u>www.itsmycreditunion.org</u> or through the It'sMyCU Mobile Banking App.
- 2. Click on the "Transfer" tab.
- 3. From: Select "Payment Outside Credit Union."
- 4. To: Select the loan you would like to pay.
- 5. The amount will autofill to the monthly payment amount. You can edit the amount.
  - a. Mortgage payments must be the full monthly payment amount.
- 6. Select Continue
- 7. Select "Add a Payment Method."
- 8. Click the dropdown menu for "Select Payment Method Type."
  - a. You will select Debit Card or Bank Account for where you want the loan payment to come from.
- 9. If you select debit card:
  - a. You will enter the cardholder's name, card number, expiration date, and the zip code associated with the card
  - b. Select Continue
  - c. Enter the CVV
  - d. Next Review Payment
  - e. Confirm
- 10. If you select Bank Account:
  - a. You will enter the account holder's name, routing number, account number, and select checking or savings
  - b. Next Review Payment
  - c. Confirm

## RESOURCES

- Call/Text Member Services: (309) 451-8400
- Email Member Services: Memberservices@itsmycu.org

