Credit Card Payments

ONLINE BANKING PAYMENTS

1. Log on to the [full online banking site](#) or the It'sMyCU Mobile Banking App.
2. Once logged in, find the "More" drop down, located on the top menu bar, and select "Credit Card".

NOTE: Make sure that your pop-ups are enabled. If this feature is turned off the site will not work.

3. Register your card by entering the card number.
4. Once registered you will be able to make payments, view transactions, balances, and statements.

IT'S MY CU CARDS APP - PAYMENTS

- Download Its My CU Cards App: [Apple](#)   [Android](#)
- Register by hitting the enroll button
  - You will input the card number, your first and last name, the card's expiration date, and the date of birth of the primary cardholder.
    - You may also be asked to verify your social security number and provide the CVV Code on the back of the card.
- Create Your Username
  - It will need to consist of upper and lowercase letters, numbers, and be 6-16 characters.
    - NO SPECIAL CHARACTERS
  - Enter Phone and Email
  - Create and Confirm Password
  - Set up 3 Security Questions
  - Select Enroll
- NOTE: If you select "Remember Me" it will remember the username but NOT the password

ADDITIONAL INFORMATION:

- Other ways to make a credit card payment:
  - In person at a branch, by mail, call/chat/text member services, or let us set up an automatic payment for you!
- Daily 5:00 pm cutoff time for payments for next day availability.
- Payments of $1000 or more will go on hold for 3 days. Funds will be available on day 4.
- If changing your payment method to another financial institution in the app, payment cannot be made for 5 days while the new institution is being verified.
- Any payments made after 5:00 pm 3 days after the due date will be considered late.

RESOURCES

Full Online Banking Site: www.itsmycu.org

To download the apps, visit the app store on your device and search "ItsMyCUCards" or "ItsMyCU Mobile Banking"

Member Services: (309) 451-8400