

Virtual Annual Meeting FAQ

Will there be a physical meeting location?

Yes, our 2024 Annual Meeting will be held virtually using Zoom Webinar or you will have the option to attend in person at the Chateau Hotel and Conference Center.

What is Zoom?

Zoom is a video communication platform that allows individuals to connect in a virtual space using audio and video capabilities.

Do I need to register or sign up to attend the Annual Meeting?

Yes.

- Virtual Attendance:
 - RSVP by 4 pm on January 25th, 2024. Preregistration is NOT a commitment to attend, but it is a requirement to be eligible to win prizes at the meeting. To ensure our Virtual Annual Meeting provides the best experience for those attending, we ask that you register to receive direct links and information to access our secure Zoom Webinar. Registration also allows us to enter primary account holders who are present during the Annual Meeting in the drawing for prize giveaways!
- In Person Attendance:
 - RSVP by January 17th, 2024, if attending in person.

Please note, your registration confirmation email will not come immediately after you submit your Annual Meeting registration. As the Annual Meeting is a member-only event, all registrations are reviewed by It'sMyCU before confirmations are sent to members.

What if more than one person in my household is a member of the credit union?

If more than one member in the household will be attending the Annual Meeting, please register each member individually. This will allow us to enter all eligible primary members for prize drawings. You do not need to log in separately to view and attend the Annual Meeting.

Will I have to purchase or download anything?

There is no Zoom software purchase necessary to participate in the Annual Meeting and you do not need to create an account with Zoom to participate in the Annual Meeting. If you choose to participate in the Annual Meeting using your computer, tablet, or smartphone, you may be prompted to download the Zoom software to view the Annual Meeting webinar.

If you choose not to download the Zoom software, you can still participate in the Annual Meeting using the "For Telephone" directions provided when you receive your confirmation email. These instructions provide dial-in phone numbers that can be called from a landline or cellular device.

Whether you choose to attend the Annual Meeting by computer, tablet, or phone (landline or cellphone) you will be asked for additional meeting details in order to join the meeting, also found in your confirmation email.

When should I “arrive” for the Annual Meeting?

Virtual: Please join at least 5 minutes early to ensure volume and internet connection are clear. We suggest members do not wait until January 25th to test their ability to connect to the Zoom platform.

- If this is your first time attending a Zoom webinar, you can test your connection prior to attending the Annual Meeting here: <https://zoom.us/test>
- For an overview of joining and participating in the Annual Meeting via the Zoom platform, [click here](#).

In-Person: Please arrive anytime between 6:00-7:00 pm for light refreshments. The meeting will begin at 7:00 pm.

How do I participate in the Annual Meeting virtually?

After you register for the Annual Meeting, you will receive a confirmation email with additional information, including instructions on joining the meeting using a PC, Mac, iPad, iPhone, or Android device, as well as an option to dial in using a telephone.

Do I have to use a computer to participate in the Annual Meeting virtually?

You do not have to use a computer to participate in the Annual Meeting. Your confirmation will include instructions on joining the meeting using a PC, Mac, iPad, iPhone, Android device, and telephone (landline or cellphone). Using a computer, tablet, or smartphone with the Zoom software will allow you to see and hear the Annual Meeting. Members choosing to only dial in by phone (landline or cellphone) will not be able to see the meeting video feed or have access to all participation options offered through the Zoom software.

Will we be voting on the nominations to the Board of Directors?

Yes, members will have the opportunity to vote on the nominations to the Board of Directors during the Annual Meeting. More information on how voting will take place will be provided during the Annual Meeting.

Where can I find the Annual Report?

The Annual Report can be found on the Annual Meeting landing page.

What if I have technical difficulties trying to attend the Annual Meeting?

In the event of technical difficulties, please contact Zoom Support here: <https://support.zoom.us/hc/en-us>

You may also click the “Chat” option on our website to get direct assistance from a Member Service Representative.

Will there be giveaways during the Annual Meeting?

Primary members attending the Annual Meeting, virtually or in person, will have equal chances to participate in prize drawings; however, there will not be giveaways to all attendees on January 25th.